



White House Utility District Wastewater Guide

When it comes to your sewer system – lines, pumps, etc. – responsibilities can get blurred. If you have a question about who is responsible for what, or if you suspect any issues with your sewer system, call us first. Things to watch for include:

Unusual odors from your drains.



Gurgling or bubbling sounds when your drains are in use.

Slow drains inside your home, or inconsistent emptying of drains in one or more fixture.

Did you know that a “sanitary sewer” is defined by the absence of rain or ground water? To maintain the integrity of our system, we need your help! These things should *NEVER* be connected to the sanitary sewer system:

- ✓ Downspouts and/or gutters
- ✓ Sump pumps
- ✓ Outside drains influenced by rain water
- ✓ Outdoor showers with floor drains
- ✓ Outdoor or basement drains



If you notice any of the above issues, or suspect any other potential issue with your sewer system, call us at (615) 672-4110.

Our office hours are: Monday – Friday, 8am - 4pm.

Someone from our Wastewater Collection team will be glad to assist you and may be able to prevent a call to a plumber.

White House Utility District

3303 Hwy 31W, White House, TN 37188
(615) 672-4110 | info@whud.org | whud.org

Preventive Practices

Think before you flush!

Toilet paper is the *ONLY* manufactured product that should go down your commode.

Items *NOT* to flush:

Facial tissue	Kitty litter
Cotton swabs	Cigarette butts
Dental floss	Hair
Sanitary products	Cleaning products
Baby wipes	Syringes/Medications
“Flushable” wipes	Rags and towels



Remember ... FOGs Clog

Fats, oils and greases (FOGs) should *NEVER* be rinsed down *any* drain – *even if you have a garbage disposal*. Doing so can result in internal plumbing issues, as well as shorten the pumping cycle of your septic tank or clog your sewer line. Here are some ways you can safely dispose of FOGs:

Scrape your plate. Ditch the garbage disposal, and instead scrape uneaten foods into the trash.



Reuse/recycle. Leftover “good” grease can be reused for future meals. You can also take unwanted grease to a recycling center. For a list of nearby places to recycle grease, visit [insert website].



Toss it. If grease can’t be recycled or reused, soak it up with a paper towel, pour it in a can or bag, and then (once cooled) toss it in the trash.



Strain before you drain. Add a strainer or basket in sink drains to catch food scraps and other solids. Empty the basket into the trash.



Spread the word. Help us spread the word about these good sewer-use habits. Tell your neighbors about these tips.

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