

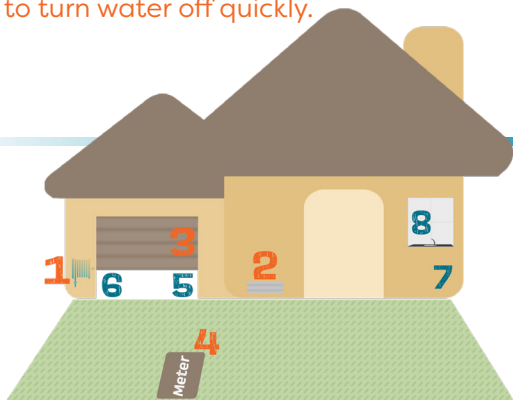


f a l l w i n t e r

Winterize Your Home this Fall

Before the first freeze:

- 1 Disconnect** hoses, backflow preventers & other outdoor fixtures to keep them from freezing, and consider using faucet covers.
- 2 Seal vents or openings** in exterior of home to help insulate areas where pipes run.
- 3 Insulate pipes or faucets** in unheated areas.
- 4 Find master shutoff valve** in case you need to turn water off quickly.



Protect Your Home this Winter

During extended periods of extreme cold, consider:

- 5 Installing heat tape or heat cable** on exposed water lines or pipes.
- 6 Keeping garage door closed** to help insulate water line & hot water heater.
- 7 Opening kitchen or bathroom cabinets** if the sink is on an exterior wall.
- 8 Allowing faucet to drip slowly** to keep water moving and prevent it from freezing inside the pipes.

For more home water tips, including how to protect your pipes during extreme weather, visit **WHUD.org** & click on **Community Education**.



WHITE HOUSE UTILITY DISTRICT

Water Outage Map

We care about our customers, and do everything we can to avoid interruptions in your service. When they happen, we work really hard to keep outage times to a minimum and keep you informed along the way.

One way we do that is through our **Water Outage Map**. This real-time, interactive map

displays addresses impacted by planned and unplanned outages, as well as an anticipated time of repair. **Check it out at WHUD.org**.



Text Notifications

We currently provide text notifications to our customers for water outages, bill reminders, abnormal usage and more.

To sign up for text alerts, visit **WHUD.org > Customer Service > Update Account Information**. Be sure to click the box to opt in to text alerts.

We also provide email and phone notifications for these services. If your phone number or email address changes, please visit WHUD.org and click on the **Update Account Information** link or log in to Customer Connect, our customer portal.

