

CUSTOMER PROBLEM REPORTER



No water?



Pressure issues?



Damaged meter lid?

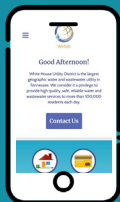
Let us know about these or any other water or wastewater service issues by using our new Customer Problem Reporter.

+ Submit a Problem



The new, interactive map lets you report issues and receive updates on the resolution status. We monitor the Customer Problem Reporter 24 hours a day, 7 days a week for emergency issues.

Visit WHUD.org and click on **Report a Problem**.



Install our free mobile app for quick access when you're on the go!

Visit WHUD.org from any mobile device and follow the instructions to install.

White House Utility District
(615) 672-4110 | www.whud.org



How to Use the Customer Problem Reporter

1 Visit WHUD.org & click in the upper right corner.

Report A Problem

2 Click “log in as guest” to access the Customer Problem Reporter.


3 Zoom in to your neighborhood to see if the issue has been reported.



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If a problem has not been reported, click in the upper right corner.

+ Submit Problem Report

If a problem has already been reported, click on the icon to agree or leave a reply  so we know you're also experiencing an issue.

5 Answer the questions & hit submit!

2019 Water Quality Report Now Available

Our 2019 Water Quality Report is now available, and we are pleased to share that we met or exceeded all federal regulations again this year.

Visit WHUD.org/waterqualityreport to download a copy. You can also call 615-672-4110, ext. 279 or email info@whud.org to request a copy.

