



ONLINE tools

Manage your account from the comfort of your home with WHUD's online tools.

Customer Service Hub

Use our online tools and forms to update your account, report an issue, apply for leak adjustment and more.

- Start/Stop Service
- Enroll in Bank Auto Draft
- Request Backflow Inspection
- Report a Service Problem
- Request Availability of Service
- Update Account Information
- Apply for Leak Adjustment
- Give us Feedback
- Contact WHUD
- Tools for Developers

whud.org/customer-support/online-forms-and-tools

Customer Portal

Sign up for e-billing, monitor usage, schedule auto-draft, pick your draft date, view bills and more through **Customer Connect**.

- Bill Pay:** Arrange a quick pay or schedule auto-draft
- Service:** Start, stop or transfer service
- Account:** Register for access to full CC features

- View & manage payments
- Set notification preferences
- 24/7 access to manage account

whud.org/my-account



WHUD.org

24/7 Account Management
 Service Area and Outage Maps
 FAQs
 Water Quality Information

Helpful Tips for Homeowners
 Ways to Save
 A Guide to Understanding Your Bill
 Payment Options & Office Locations