



HERE'S WHY:

- 1 It's a fast, easy, and secure way to manage your account with Amazon Pay.
- 2 You can set up notifications for bill reminders.
- 3 You can ask Alexa questions like "when is my bill due" or "how much is my bill?"
- 4 You can compare the amount of your current bill to the previous month's bill.
- 5 You can literally *tell* Alexa to pay your bill. It's that easy!

HERE'S HOW:

- 1 Say, "Alexa, link my utility bill."
- 2 Select "White House Utility District" as the provider.
- 3 Alexa will look up your utility account using the name, billing address and email stored in your Amazon account. Or, Alexa can find your account using your WHUD account number.
- 4 Validate your account through the link emailed by Alexa.
- 5 Set up your notifications & let Alexa help manage your account!

OTHER WAYS TO PAY



ONLINE

Pay anytime and anywhere using our customer portal. One-time pay options include Venmo, PayPal, Amazon Pay, credit/debit cards, or echecks. Or you can enroll in free AutoPay using a credit card or bank account and select your AutoPay date.

customer.whud.org



AUTOMATIC DRAFT

WHUD also offers a free Bank Auto Draft program that lets you select your draft date. To enroll, visit the link below and select "Enroll Now" under the Bank Auto Draft option.

customerhub.whud.org



PHONE

Call (615)-672-4110 to complete an over the phone payment using your debit/credit card or banking account information via:

- 1 Customer Care Representative: Option 0
- 2 Automated Payment System: Option 2



IN-PERSON

WHUD offers a Drive-Thru Window & a new Walk-Up Window at the main office (3303 Hwy 31W, White House, TN 37188).

The district also has two dropbox locations for after hours payments - one at the main office and the other is at the corner of Old Drakes Creek Road and New Shackle Island in Hendersonville. Payments can also be made in person at Orlinda City Hall (7501 Hwy 52, Orlinda, TN 37040) or at the Customer Service Desk at any area Walmart.



MAIL

Payments can be mailed to: WHUD, PO Box 608, White House, TN 37188.

Please be sure to enclose the bottom portion of your bill in the return envelope provided.